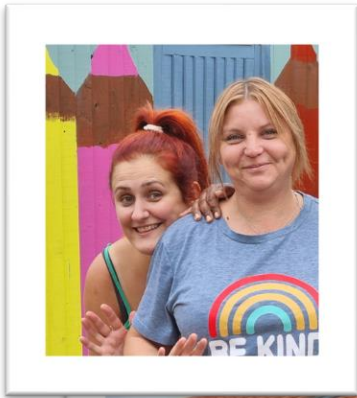


# Welcome to Furze House!



You can have overnight stays here with children just like you.

Our house is run by a great team of staff. We all have lots of experience looking after children and young people.

# All about you...

Your social worker will talk to you all about Furze House. You will also get to meet your link worker first, so you have a familiar face.



## TEAMWORK



So that we can look after you in the best way, your social worker, parents/carers and your school will tell us all about you.

We would love for you to have a look around before staying with us. You could even play and have a meal with us all before sleeping over. It will be so much fun!





# We want you to...

Be  
happy

Be  
healthy

Be safe



You will make new friends, go out to places like the farm, parks and the cinema.

You can use our feelings and wishes cards and postbox to tell us what you like, don't like and what things you want to do.

You will be able to see your friends and teachers still and then have fun with us.



# Where will I sleep?

You will have your own bedroom and even get to choose what bedding you would like.

We will always knock on the door before coming into your room.



We also have beds that have slings and hoists to help you with moving around.

We do have sound monitors in your room, this just helps us hear you and come in if you need help. It's very helpful for us especially if you are not well or have epilepsy.

# What will I eat?



We would love to know all your favourite foods. This will help us put together meals that we know you will like.

We have three different dining areas where you can choose to eat your snack and meals. You can also sit with your friends.

You can also help to make and cook the food if you would like to.



We also celebrate different cultures and will cook lots of yummy food for everyone to enjoy!



# Who will look after me?



We are a friendly team who want to do the best for you and look after you. We will care for you, play with you and help you learn new skills. We will always be by your side.



You will also have a link worker who will regularly meet with your parents/ carers, teacher and social worker. Your link worker will know how to best look after you and will tell the rest of the team.





# What will I do at Furze House?

Sometimes, we go to the zoo...



Sometimes, we go to the park...

Sometimes, we go to the shops...



Sometimes, we go on an adventure...

# You can have your own money!

You can bring in your own pocket money to spend on things for yourself if you would like. We will support you to go to the shops or spend your money on activities like the trampoline park or the cinema.



## What happens if I get ill?

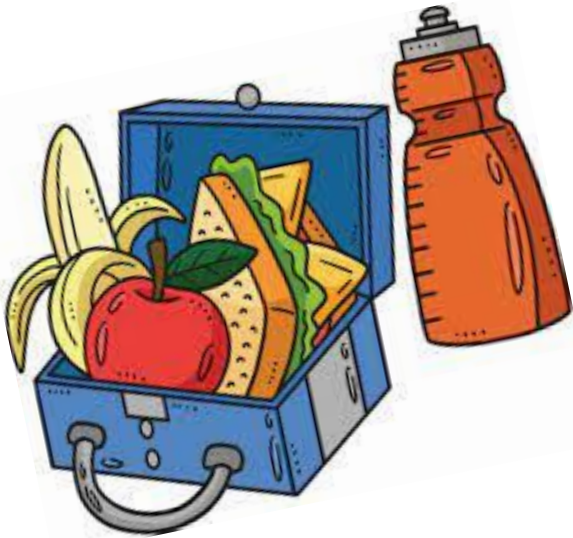
If you become unwell or have an accident while staying with us, we will let your parents/carers know straight away and meet them at the doctors or hospital.



We will help you with any health appointments you have if your parents/carers cannot go with you.



# You can still go to your school



You will still go to school whilst staying with us. We will help you get ready for school and make a packed lunch if you need one.

In the mornings, you will be picked up by your normal transport and in the afternoons, they will bring you to us from school.



We will come to your school and see how you are getting on. This helps us know what you are working on.



# Fire Safety



What happens in a fire drill at Furze House?

Fire drills can happen at any time and day during your stay with us. These may be planned or unplanned.



The fire alarm will go off and all doors will close. This is very loud but staff will be there to give you lots of support and reassurance.

Sometimes, we will need to evacuate Furze House to keep you all safe. Staff will support and guide you to where we need to go.

- This is the fire alarm call point where it is alarmed if there is a fire.
- These are the fire doors, which will close when the fire alarm goes off. These can keep us safe if a fire is in another part of the home.
- This is the fire panel which tells us where the potential fire risk is.
- This shows you where a safe exit is.
- There are fire extinguishers all around Furze House for trained staff to use to stop the fire.



Here are some of the equipment and signs we have at Furze House that can help keep you all safe and when in the event of a fire.





# What other young people say about Furze House...

"I like playing with the iPad at Furze."

"I love being able to decorate Furze House for all the celebrations."

"I like being able to go to the cinema with my friends."

"My favourite thing is making my friends laugh and having jokes with them."



We like to have meetings with you regularly to talk about things you like doing, things you may not like so much and anything you want to do or change at Furze House.

# Who to talk to if you're not happy?

If you're unhappy at Furze House or something happens that you do not like, then you must tell someone.



You can tell parents, carers, a family member, staff at Furze House, your teacher or anyone else that you can trust and feel safe with.

Here are some numbers that you can call if you are not happy to speak to anyone listed above;

Milton Keynes Council Complaints – 01908 253 697

Ofsted – 0300 123 1231

Childline – 0800 1111



“We can't wait for you  
to join us at Furze  
House and have lots of  
fun”

