



SEND Local Offer Annual Report.



2023-24



Version 1

Introduction

Welcome to the SEND Local Offer Annual Report for the academic year 2023-24, which provides an overview of the work we have been doing over the last year to update and improve the SEND Local Offer website.

Achievements:

- The **Recite Me tool** helps make websites more accessible by offering features like text-to-speech, translation, and customisable text settings. It's designed to assist people with disabilities, visual impairments, as well as translating in to over 100 different languages.
- **Colour coding** on the calendar of events allows users to easily distinguish the parent workshops and range of activities at a glance.
- **Opening accordions** through contents pages on the website to support with ease of use.
- **The feedback function** added to the Local Offer allows users to provide input and suggestions, helping improve the services and information provided.
- Ongoing **accessibility work** focuses on enhancing the site's usability and ensuring it meets the needs of all users.
- **The Local Offer working group** continues to collaborate on both the development and maintenance of the site to ensure ongoing improvements and user experience.
- **The SEND Youth Council** are working on the Support for young people and Preparation for adulthood section of the Local Offer and enhancing the young people's section of the Local Offer, ensuring it meets their needs.
- **The SEND Youth Council** have created posters to encourage young people to use the SEND Local Offer.
- **The Early Years section** of the Local Offer was updated through collaborative efforts with various settings, ensuring it effectively meets the needs of young children, their families and professionals.
- **Information for schools and SENCOs section** of the Local Offer was created and by working in partnership with professionals.
- Updates have been provided on the **"You Said, We Did"** page of the Local Offer, reflecting the feedback and actions taken to improve services and information based on user input.
- The introduction of the **SEND Action Plan page** provides a clear outline of the strategies and actions being implemented to support children and young people with special educational needs and disabilities, ensuring transparency and accountability.

Plans for the future

- To continue to develop information on the activities, events, parks, and open spaces in Milton Keynes for families to easily access.
- To develop the information available on the Local Offer on social communication and autism.
- Work on making the website easier to use and cover the frequently asked questions.
- Accessibility improvements are ongoing.
- Improve the search function on the Local Offer website.
- Continue to raise the profile and use of the SEND Local Offer

You said, we did.

Please find a link to the [You Said, We did page on the SEND Local Offer](#).

Data:

01 July 2023 – 31 August 2024

During this period the SEND Local Offer had a total of 194,882 views, with the five most popular pages:

Page title	Views
SEND Local Offer homepage	36,192
Short breaks	13,395
Education and SEND	8,832
Search function	8,797
Useful resources	7,790



Milton Keynes
City Council