| Group           | Question 1  | Question 2   | Question 3  |
|-----------------|---|--|---|
| СҮР             | Good things that are happening to meet my needs   | This could be even better for me   | I am really thankful for  |
|                 | <ul> <li>I am able to learn at my own pace.</li> <li>I feel Respected</li> <li>I am Listened to</li> <li>My work is challenging</li> <li>I feel Supported</li> <li>My teacher is helpful and understanding</li> <li>I have a fidget box and ear defenders to help me.</li> <li>I am given time to think of the answers</li> <li>We have good rewards - like Trips</li> <li>I always have someone to talk to</li> <li>I enjoy the enrichment programme to get out in MK</li> <li>I have scribing in lessons</li> <li>We can attend clubs and extra-curricular</li> <li>We have a base support room</li> <li>I have a hall pass</li> <li>The TA is helpful and supportive</li> <li>We have School clubs I can attend.</li> <li>Staff are available if needed</li> <li>Knowing the department is there if I need support</li> <li>Having someone I trust to go to whenever I need to</li> <li>I Have a card to show if I need a break</li> <li>I have a Feelings book</li> </ul> | <ul> <li>I have someone to listen and understand me</li> <li>In Maths I have more support and help</li> <li>Tell me the truth – if I need to improve</li> <li>We need preparation for reality</li> <li>If we had better timings for GP appointments</li> <li>A ramp with better access to the field</li> <li>The environment in some classes could be improved.</li> <li>How teacher's talk to others in the class</li> <li>Friendship support – Don't make it stand out</li> <li>Having more subjects that are practical</li> <li>Not putting provision in place that makes the person stand out</li> <li>Being able to practice handwriting in pencil first, so I do not get frustrated and get it wrong</li> <li>Teachers to repeat questions when needed</li> <li>Having more help at school</li> <li>Having more school trips</li> <li>Having more fun lessons like cooking</li> <li>More help for English class when I do not understand</li> <li>Not having to leave school for Apts</li> </ul> | <ul> <li>Being encouraged to do my best</li> <li>Watching Netflix</li> <li>My Mum not being ill</li> <li>Doing Just dance/Nintendo switch</li> <li>Having the help/Support from TA's and Teachers</li> <li>Having my friends and family</li> <li>How the department inspires me</li> <li>SENCo department always there to support me</li> <li>I am grateful for my School</li> <li>I am thankful for Ear defenders, and having a Hall pass,</li> <li>Thankful for having a Supporting school</li> <li>EHCP how it has helped me.</li> <li>Thankful for getting food and drink</li> <li>Having School trips</li> <li>Having Friends and staff support</li> <li>Thankful for time and effort teachers and family put into me</li> <li>My ADHD tablets</li> <li>Being able to learn in my own way</li> <li>Life in general</li> <li>Myself</li> <li>Being analytical</li> <li>Knowing the truth, having reality</li> <li>Food, teachers and friends</li> </ul> |
| Parents /carers | Good things that are happening to meet my child's needs   | This could be even better for my child   | I am really thankful for  |
|                 | <ul> <li>Having dedicated 1:1 support in class when needed.</li> <li>Primary teachers going the extra mile to make my child feel confident and capable</li> <li>Monitoring my child's progress in school</li> <li>At present having amazing Senco</li> <li>exam adjustments for CYP</li> <li>My child is in the right specialist school</li> <li>Having support with health and school</li> <li>Mentor who is there for CYP to discuss any issues in school.</li> <li>CYP attending a special school</li> <li>Doing much better in many ways, due to amazing Teacher in special school</li> <li>Assistant Senco is FAB, last caseworker went above and beyond to stand up for my teenager.</li> <li>The Physio and OT are Fab</li> </ul>  | <ul> <li>My child's needs have been identified late.</li> <li>More support needed in mainstream EHCPS and IEPS.</li> <li>All services need to have type 1 Diabetes knowledge.</li> <li>The process of getting on EHCP was less of a fight and more collaborative.</li> <li>Training for all staff on autism and anxiety.</li> <li>Listen and hear families' frustrations.</li> <li>More staff understanding needs ASC, ADHD, not naughty.</li> <li>Reviews to be within time as outcomes are not being realistically measured.</li> <li>Honesty about needs and aspirations for our children.</li> <li>To lead a fulfilling life and meet their potential.</li> <li>Dyslexia support – having use of technology.</li> </ul>  | <ul> <li>Having a safe naturing school environment.</li> <li>1-1 funding for support at nursery (but not guaranteed going into future).</li> <li>Having an Independent mentor – wellness focussed.</li> <li>Regular health check-ups (audiology) (Colic Clinic)</li> <li>Teacher who cares about getting to know my child.</li> <li>Teachers who are encouraging and supportive.</li> <li>1:1 communicators in school.</li> <li>Finally received understanding and support in a school setting.</li> <li>Safe spaces for CYP.</li> <li>Mentor for more Tran educational issues.</li> <li>Help and support from school.</li> <li>Interpreter support.</li> <li>In setting my child gets on site S&amp;L. Wellbeing department, also just given her own AAC tablet.</li> </ul>  |

- Sofia provides holistic support, wellbeing, independence and academic support.
- Having good communication with school
- Good Listening from schools
- Support with hearing my Childs voice
- My Childs confidence is growing due to encouragement with independent actions
- Having support with Childs needs and health
- CYP needs finally being identified after years
- Support is in place and areas are adjusted to help CVP
- My child is now happy after being placed in SEN school. They were struggling with mainstream.
- My child receives the right support and provision

- Following recommendations from professionals and actioning them.
- Asking for help when needed.
- Intervention with EBSA and proactive identification of disabilities and actioning them before mental health is impacted.
- Acceptance of SEN kids built into ethos of schools.
- More inclusive service Youth clubs.
- Easier ECHP assessments.
- Better communication between SEND support and ECHP.
- Provision as specified funded on time or in a timely manner.
- Early intervention Take parents seriously/From training.
- Assessing health needs for EHCP plan.
- Communication my child cannot express or understand how to manage his emotions around need
- Safety in schools more training in use of glucose pen.
- Listen to parents and child when asking for help.
- Having support with confidence in interpersonal situations.
- Social care taking care of parent's mental health.
- Children in mainstream schools, the departments are needing more help.
- Head teachers being held accountable for poor SEND provision not just SENCOs and ASST.
- Re-visits of speech and language intervention and inclusion to support early intervention.
- When we ask for advice we are having to hire legal help, private, just to get what our children are entitled to.
- What happens at Post 16+? Support for CYP is even harder it's more of a fight to get support.
- No independent service to represent parents at meetings.
- Having teachers for Deaf children in all settings.
- Communication set realistic expectations.
- Having clearly sign posted Post 19 services.
- Having counselling for help with trauma in Health services.
- Help needs to be offered for kids without an EHCP.
- Everything is such a fight it shouldn't be.
- Accountability for SEND in MK.
- Money is good.
- When a child has a diagnosis they can only access the support after that.

- Family support worker who helps build the links between home and school.
- GP understanding needs.

| Education | Good things that are happening to meet children's   | <ul> <li>Limited access to interventions if difficulties are evident but no diagnosis.</li> <li>Invited as parents but coerced with what leader wants on EHCP.</li> <li>Many parents experience crisis before support is offered.</li> <li>Post 16/19 provision, mental health support for CYP and families, early identification and intervention.</li> </ul> This could be even better for children   | I am really thankful for  |
|-----------|---|---|---|
|           | <ul> <li>Having working partnerships - groups within schools.</li> <li>Having self-advocacy and empowerment to make informed choices about their future and life.</li> <li>All SEN provisions are rated as good or outstanding, but they are full and oversubscribed.</li> <li>Everyone is working together to continually reflect and improve services.</li> <li>Having opportunities to join to collaborate and learn from each other.</li> <li>Having good co-production meetings planning meetings for EHCP.</li> <li>There is good collaboration across SEND schools.</li> <li>Education settings know their children's needs and what is required to be successful, they have this on baseline assessments and professional skill.</li> <li>Good focus on the achievements of pupils with SEND.</li> <li>Providing good support with the resources that schools have.</li> <li>Good gathering of pupil voice as part of planning and support process.</li> <li>Out of the box thinking, always moving with the changing needs of children.</li> <li>Pupil voice is embedded across the school in as many areas as possible.</li> <li>Childrens voice coming through on EHCs, photos, own words and known adult views.</li> <li>There is strong system ownership in relation to inclusion.</li> <li>Multi agency working to enable continued access to education.</li> <li>Good relationships and support for Children and families from school.</li> <li>Joint working with partners in health with regards to early identification of sensory needs which leads to early intervention.</li> <li>Relationships in MK – knowing who to phone.</li> </ul> | <ul> <li>Busyness of services can mean they are reactive rather than proactive.</li> <li>Children getting the provision that they need at the right time.</li> <li>Recruitment for specialist teachers.</li> <li>A placement in specialist school to meet CYP needs.</li> <li>Better communication with Local authority, schools, and parents.</li> <li>Greater co-production in some areas.</li> <li>Systems, assessments, school places, planning and access, could be improved.</li> <li>Partnership working between primary, secondary and early years to ensure we meet pupils needs.</li> <li>Building capacity of setting staff to support needs sensory CYP.</li> <li>Systematic approach to training to support schools in meeting complex needs.</li> <li>Training for staff 1:1/TA to help meet needs.</li> <li>Commitment to working together from all partners with each CYP at the centre.</li> <li>Better communication with parents from schools.</li> <li>Better working relationships with employers which can lead to paid work.</li> <li>Preparing for adulthood from early age including post 16 support/options.</li> <li>More joined up approach to highest needs pupils everyone struggling in own settings.</li> <li>Better widening understanding of the most complex needs.</li> <li>Better transitions between settings.</li> <li>Deployment of specialist support staff.</li> <li>Better EHCP plans as they are not always fit for purpose.</li> <li>Assessment of needs could be more vigorous.</li> <li>Increased provision at FE level to meet diverse needs and wants.</li> <li>Working with mainstream schools to meet needs after an EHCP, instead of straight to specialist.</li> </ul> | <ul> <li>(We are really proud of this that we do to support CYP's needs)</li> <li>Staff are working had to support children's needs even with limited resources/knowledge of some needs.</li> <li>Developments of ASD provision meeting spectrum of needs.</li> <li>The commitment of staff to Children with SEND.</li> <li>Alternative provision created to meet needs for children with high need.</li> <li>Multi-agency work for most complex children.</li> <li>Seek to keep children in education where possible.</li> <li>Partnership working.</li> <li>Shared commitment to improve and do the best we can offer for CYP.</li> <li>EHC STT team offer transition support – this may not be available in other LAs. Meet pupils within two weeks of moving in.</li> <li>Children leaving our primary setting with confidence and a deepening understanding of themselves.</li> <li>Increase in 12-week turnaround of reviews and small steps of confidence, increase of team.</li> <li>Timescales of EHCP and completing assessments.</li> <li>Creating a strategy to improve.</li> <li>Being part of MK community.</li> <li>Staff commitment to supporting SEN.</li> <li>10-week assessment data above national data.</li> <li>Proud of progress when setting up a SEN classroom to meet need across school at short notice due to new arrivals.</li> <li>Unrelenting advocacy for children with SEND.</li> <li>Partnerships working for behaviour.</li> <li>Proud that provision valves support teachers and acknowledges children and their family's needs.</li> </ul> |

|             | <ul> <li>Lots of specialist teacher support which supports schools.</li> <li>Good specialist teacher support.</li> <li>Good attributes and practice towards inclusion is changing.</li> <li>YOT team support and early support</li> <li>We have schools that are open to providing differently for CYP.</li> <li>We all want our children to do very well, flourish and be successful.</li> <li>Multi-agency partnership working, coproduction, and gaining pupil voice.</li> </ul>  | <ul> <li>Building cross professional CPD to build confidence regarding need.</li> <li>Transitions to adults post 16 lacks support.</li> <li>A wider range of appropriate provisions with a shorter wait time for the placement.</li> <li>Staff having the skills and passion to change with the current children we are seeing.</li> <li>Transition to alternate provision doesn't always take SEN into account.</li> <li>Specialist support and teacher training, transitions through all the key stages.</li> </ul>  |  |
|-------------|--|--|--|
| Health      | <ul> <li>Good things that are happening to meet children's needs</li> <li>Joint working with partnership.</li> <li>Having a complex needs transition service for young people in MK.</li> <li>Project to reduce wait times for ADHD assessments and meds</li> <li>More feedback from CYP to improve service and joint working.</li> <li>Comprehensive assessments for CYP presenting in crisis (MH)</li> <li>Avoiding hospital admissions for CYP with ASD/LD.</li> <li>Supporting a non-consultant pathway for Autism diagnostic process to reduce wait times</li> <li>Coaching with parents.</li> <li>As a team we provide End of Life care to CYP and set up a transitions service to meet the needs of YP in MK.</li> <li>Coproduction in service improvements</li> <li>Goal setting with children.</li> <li>We know our children well</li> <li>Gradual/planned transitioning to adult services.</li> <li>Training to bring HCP with us for this changing programme.</li> <li>Staff adapt to CYP needs.</li> </ul> | <ul> <li>Ensuring CYP voice is heard when services developed.</li> <li>Having time to hear their voice.</li> <li>MDT working.</li> <li>Transitions from one service to another.</li> <li>Education provision for children with complex medical needs, who can't attend school.</li> <li>Everyone working towards agreed outcomes with joined-up provision.</li> <li>Effective multi-agency working in early identification of needs.</li> <li>Waiting times could be improved.</li> <li>Having suitable environments for engaging CYP.</li> <li>Case management of complex CYP.</li> <li>One worker supported by wider MDT.</li> <li>Ensuring those with most complex medical needs have the same equal access to an education.</li> <li>MDT working with others involved in CYP care.</li> <li>Better explanation of the available services.</li> <li>More funding and resources into young people services from the government.</li> <li>Health wait times.</li> </ul> | <ul> <li>Our new transition services we have set up for young people moving to adult services.</li> <li>Really proud of the key workers who support LD and children on DSR.</li> <li>Provide services in schools.</li> <li>Provide a range of provisions.</li> <li>Work well across MDT and with education - very skilled experienced HCPs.</li> <li>Joint working service.</li> <li>Multi-agency working – Health, social care, CAMHS and education.</li> <li>Listen to the child – they make goals they want to achieve.</li> <li>Development of new roles to increase patient care, assessment and intervention in crisis.</li> <li>Creating a first point of contact for our CYP with mental health concerns in primary care.</li> <li>Collaborative treatment plans.</li> <li>Patient-led goals reviewed at every session.</li> </ul> |
| Social Care | <ul> <li>More available training for staff</li> <li>SLT/CAMHS being an integrated and established part of the YOT</li> <li>Good things that are happening to meet children's needs</li> <li>Having access to adults and Childrens databases.</li> <li>Having regular reviews and care planning.</li> <li>Having a good understanding of what is happening for CYPs.</li> <li>Legacy panel – joined up working across agencies.</li> </ul>  | <ul> <li>This could be even better for children</li> <li>Understanding the different health roles.</li> <li>Work between health and social care could be better.</li> <li>Work with adults' team to start work earlier with CYP.</li> </ul>  | I am really thankful for  (We are really proud of this that we do to support CYP's needs)  • Treating CYP as individuals.  • Work to raise insight inro SLCN in youth justice/care systems.  |

| • | Changing commissioning - outcome based service |  |
|---|--|--|
|   | specifications.                                |  |

- Having Early help advisors CFP in MASH.
- More awareness of support and services in community, helps identifying early help needs.
- Comprehensive assessments SLT assessments.
- Advocacy working with other agencies.
- Having good Professional relationships.
- Collaborative working understanding CYP needs and planning appropriately.
- Having a Consistent staff team.
- Transitions from CSC to ASC
- Encouraging CYPs to share their wishes and feelings.
- Having good Pathway planning.
- Working closely with virtual schools.
- Raise your voice in CYPs.

- Having access to services earlier.
- Develop local provision to support YP with complex mental health needs.
- Children should not be placed out of area.
- Transition to adult teams earlier.
- Transition planning to be improved.
- MCA Gillick competencies how well applied are they?
- Trauma informed therapy/support could be improved.
- Reduce the wait time for psychological intervention assessments.
- Early intervention and prevention should be key.
- Early partnership working between everyone involved with CYP.
- Transitions between primary and secondary schools could be improved.
- Having a local protocol for all services.
- More multi-agency presence in MASH (Education and CAMHS)
- Having a better understanding of thresholds.
- Capturing the YP voice SEND group.
- Multi-agency teams working together.
- Recognising SEND within team plans.
- Planned transitions greater insight to their needs and behaviours.
- Set an age limit for transitions.
- Need further support after 18, e.g., independent life skills, budgeting.
- Create music groups etc.

- Information around the fundamental difference between child and adults.
- JT planning with adults.
- MASH C&F assessments are holistic consideration of history - Multi agency.
- Youth Justice support for the post 16s in MK.
- Providing experiences and activities.
- Developing the transitions team to support children and YP going into adulthood.
- Support Youth team to identify an appropriate individual plan.
- Participation bringing young people together to learn their views.
- Transitions CWD team.
- Working with wider groups like employers to think more creatively.
- Building community with events/gatherings and celebrations.